



15992 U.S. PTO

EXPRESS MAIL NO. EV333420220US

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920030979US1

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

35525

PATENT TRADEMARK OFFICE  
CUSTOMER NUMBER

22264 U.S. PTO  
10/752736



Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

JANANI JANAKIRAMAN  
DAVID BRUCE KUMHYR  
RICHARD JAMES MCCARTY

For: AUTOMATED METHOD AND SYSTEM FOR INTERACTING WITH TELEPHONE  
CALL TREES

Assignee Name: International Business Machines Corporation

Assignee Residence: Armonk, New York

Enclosed are also:

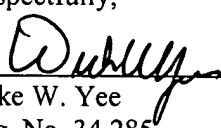
☒ 23 Pages of Specification including an Abstract  
☒ 6 Pages of Claims ( Claims 1 - 20 )  
☒ 4 Sheet(s) of formal drawings  
☒ A Declaration and Power of Attorney  
☒ Information Disclosure Statement  
☒ Form PTO 1449 and References AG-AH

## CLAIMS AS FILED

FOR	Number Filed		Number Extra		Rate		Basic Fee (\$770)
Total Claims	20	-20 =	0	X	\$ 18	=	\$0
Independent Claims	3	-3 =	0	X	\$ 86	=	\$0
Multiple Dependent Claims	0			X	\$290	=	\$0
<b>Total Filing Fee</b>							<b>\$770.00</b>

☒ Please charge \$770.00 to IBM Corporation, Deposit Account No. 09-0447.☒ The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.☒ Any additional filing fees required under 37 CFR § 1.16.☒ Any patent application processing fees under 37 CFR § 1.17.

Respectfully,

  
Duke W. Yee

Reg. No. 34,285

Carstens, Yee &amp; Cahoon, LLP.

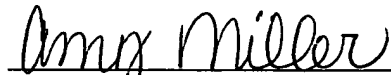
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**CERTIFICATE OF MAILING BY "EXPRESS MAIL"**

"Express Mail" mailing label number EV333420220US. Date of deposit January 7, 2004. I hereby certify that the papers or fees listed below are being deposited with the United States Postal Service by "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450.

  
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Amy Miller

ENCLOSED are the following documents, being sent by "Express Mail":

1. Transmittal Letter in duplicate;
2. Declaration and Power of Attorney (2);
3. Patent Application ( 23 pgs. spec. & abstract, 6 pgs. Claims 1 - 20 );
4. 4 pages of formal drawings;
5. Information Disclosure Statement;
6. Form PTO 1449;
7. References AG-AH; and
8. Two return postcards.